

COORDINATED ENTRY AND EXIT

Succeeding as a System

Agenda

I. **Committee Business**

Introductions

Approve March meeting minutes

II. **Updates**

VI-SPDAT 2

Diversion

Housing Specialists report on landlords

III. **Housing Team Review**

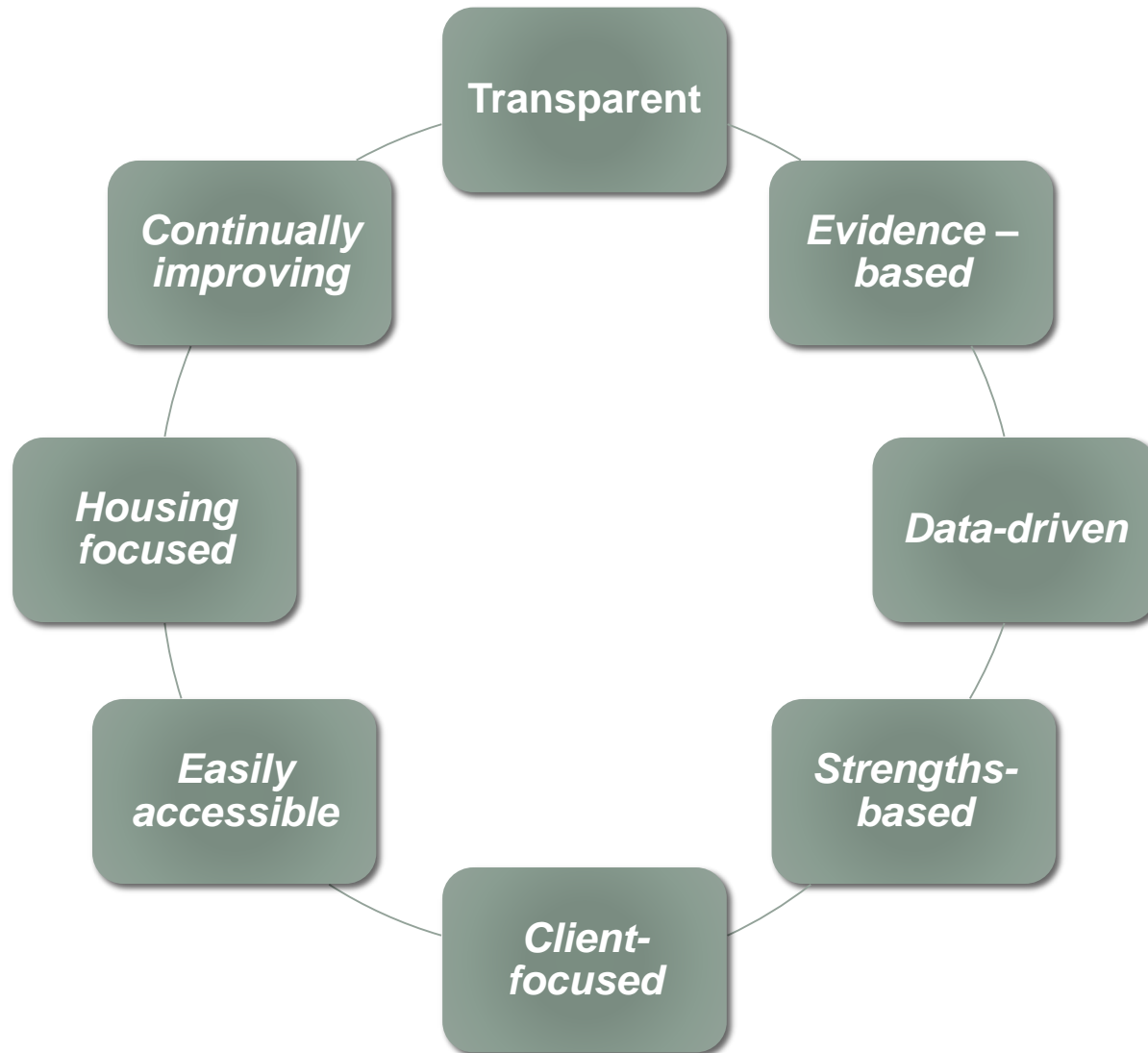
Overview of Teams and RRH Interim Plan

Housing Team Dashboards

Feedback from Housing Team Members

Committee Discussion

Coordinated Access – Guiding principles



VI-SPDAT 2

OrgCode and Community Solutions released Version 2 of VI-SPDAT, and F-VI-SPDAT.

The Biggest Changes:

- Chronic health conditions lumped rather than being worth own point.
- Fewer questions about substance use and mental illness.
- Removes observation qs. Now the same over the phone or in person.
- Singles now has 17 points instead of 20. Family survey has 23 vs. 26.

Both will be available in HCIS on June 1st with the expectation that all providers are entering version 2 into HCIS by July 1.

Training materials available at www.endhomelessnessrva.org/vi-spdats

Diversion Planning Team Update

Definition: Diversion empowers people seeking homeless assistance to find solutions to address their housing crisis. Through diversion services, our system supports people to explore options, resolve conflicts with friends and family, and identify their own resources and natural supports to stay in or return to housing.

Recommendation: Eligible target population for emergency shelter are households within 3 days of losing nighttime residence.

HOUSING TEAM REVIEW

Housing Team Overview and History

Teams focus on coordinating exits – prioritizing housing so households who need assistance the most receive it in a timely manner. Formed as part of coordinated entry planning. Endorsed by CE Committee and GRCoC Board.

Components:

- Collaborative team of direct service staff meeting on a regular basis
- By-name list of those on streets or shelter
- Prioritization of housing resources
- Housing referrals based on prioritization and eligibility
- Case conferencing of households toward housing
- Process-oriented trouble shooting to monitor and improve housing process

Rapid Rehousing Interim Plan

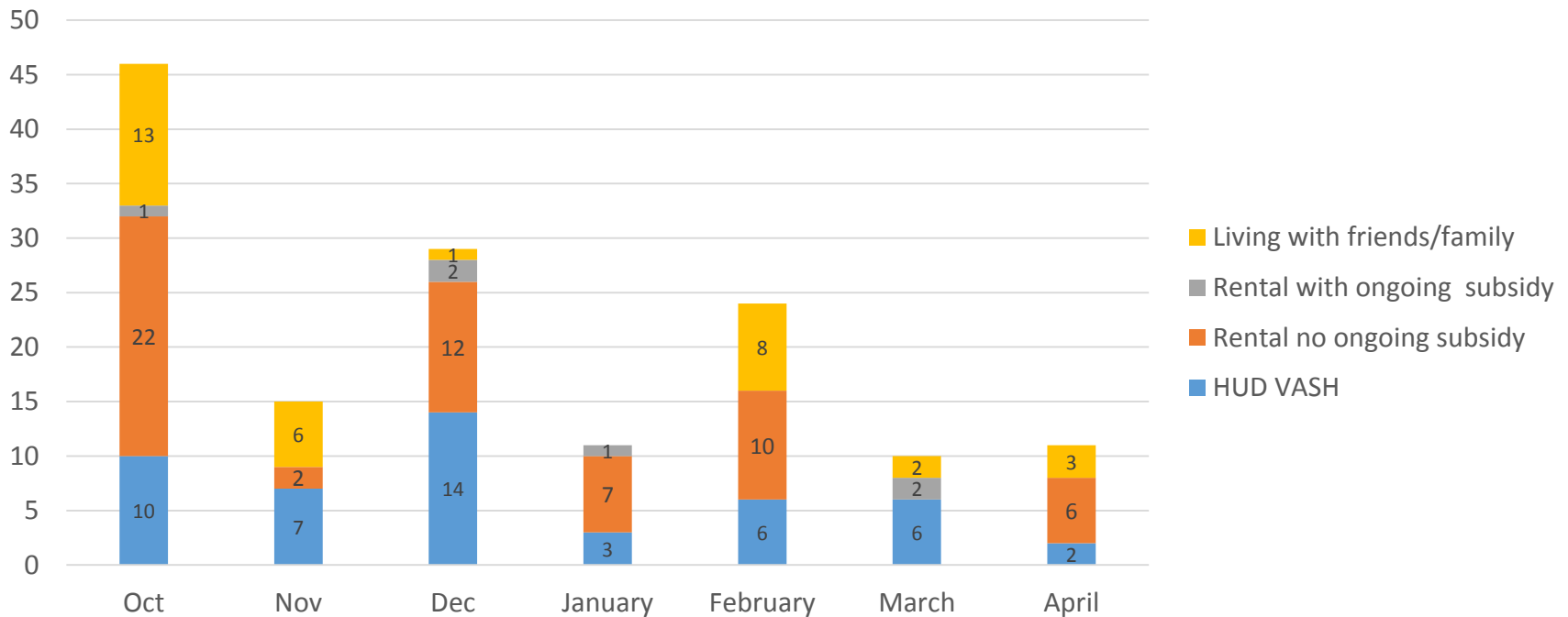
In December, CE Committee agreed to test an interim plan for RRH. RRH intakes would be distributed across CoC with intakes available to each shelter and housing teams.

- HomeAgain and HFF provide intakes to their shelter, Salvation Army, CARITAS, and housing teams
- CCC and Flager provide intakes to housing teams and other unsheltered households.

	Projected Monthly Intakes	Actual Intakes					
		Dec	Jan	Feb	Mar	Apr	Total
CCC	0-2	-	-	1	-	3	4
Flagler	8	7	5	6	6	6	30
HFF	10	4	4	5	5	5	23
HomeAgain	30	19	18	25	25	17	104
Total	48	30	27	37	36	31	161

Vetlink Dashboard

Number Housed through Vetlink
October 2015 – April 2016

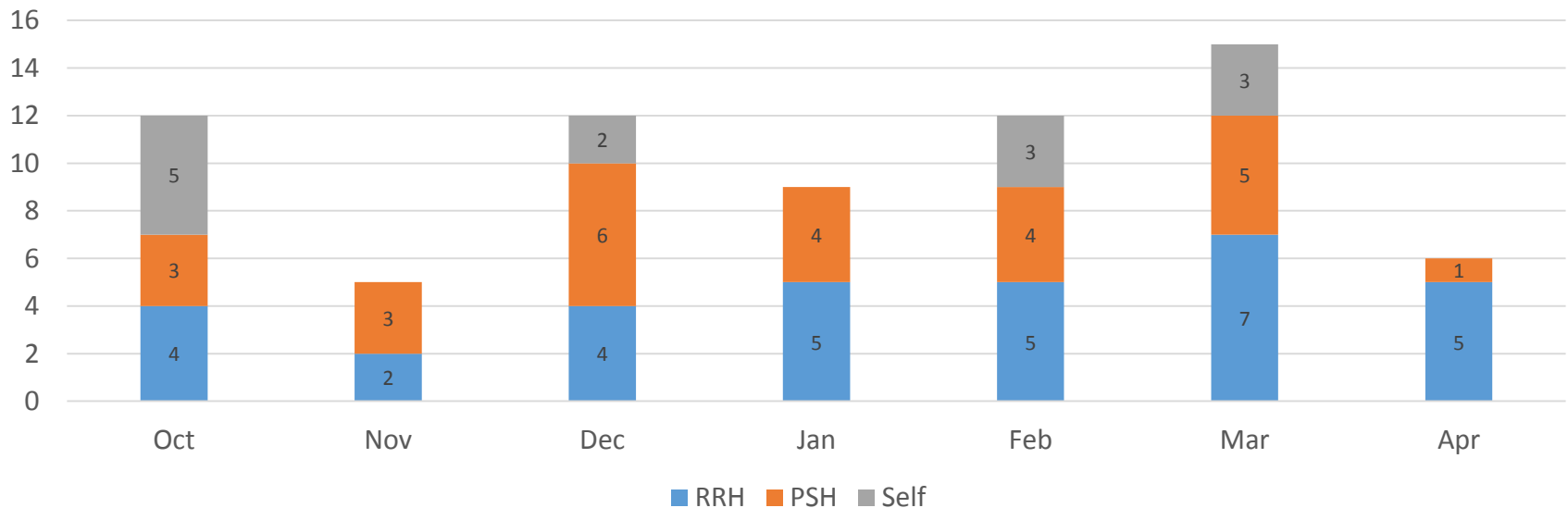


146 Veterans were housed through Vetlink between Oct and Apr

- Average VI-SPDAT was 7, ranging from 2-13

Singles Housing Team Dashboard

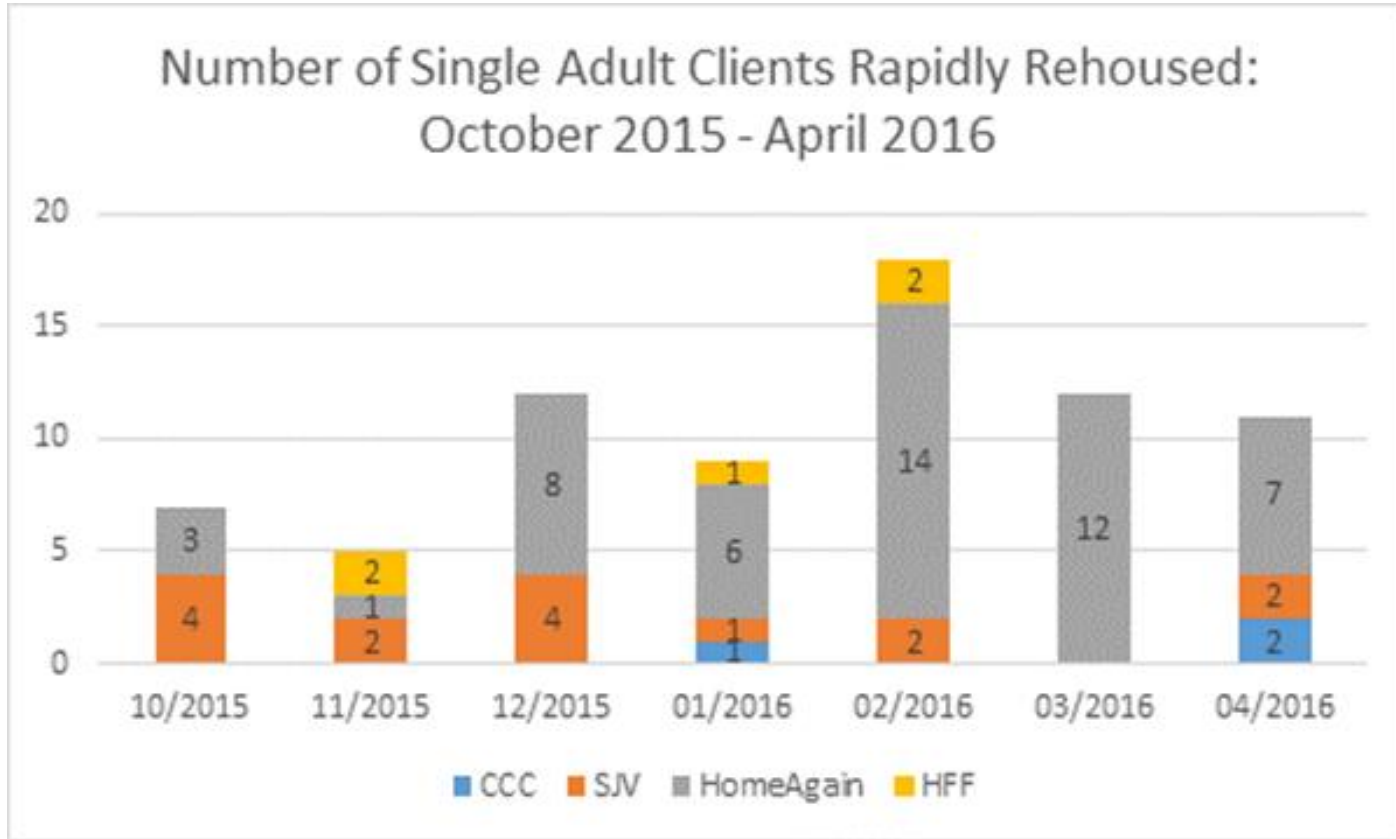
Number Housed through Singles Team
October 2015 – April 2016



77 singles were housed through the singles team between Oct and Apr

- Average VI-SPDAT was 9, ranging from 2-15
- Average shelter nights over past 4 years was 270, ranging from 0-1004

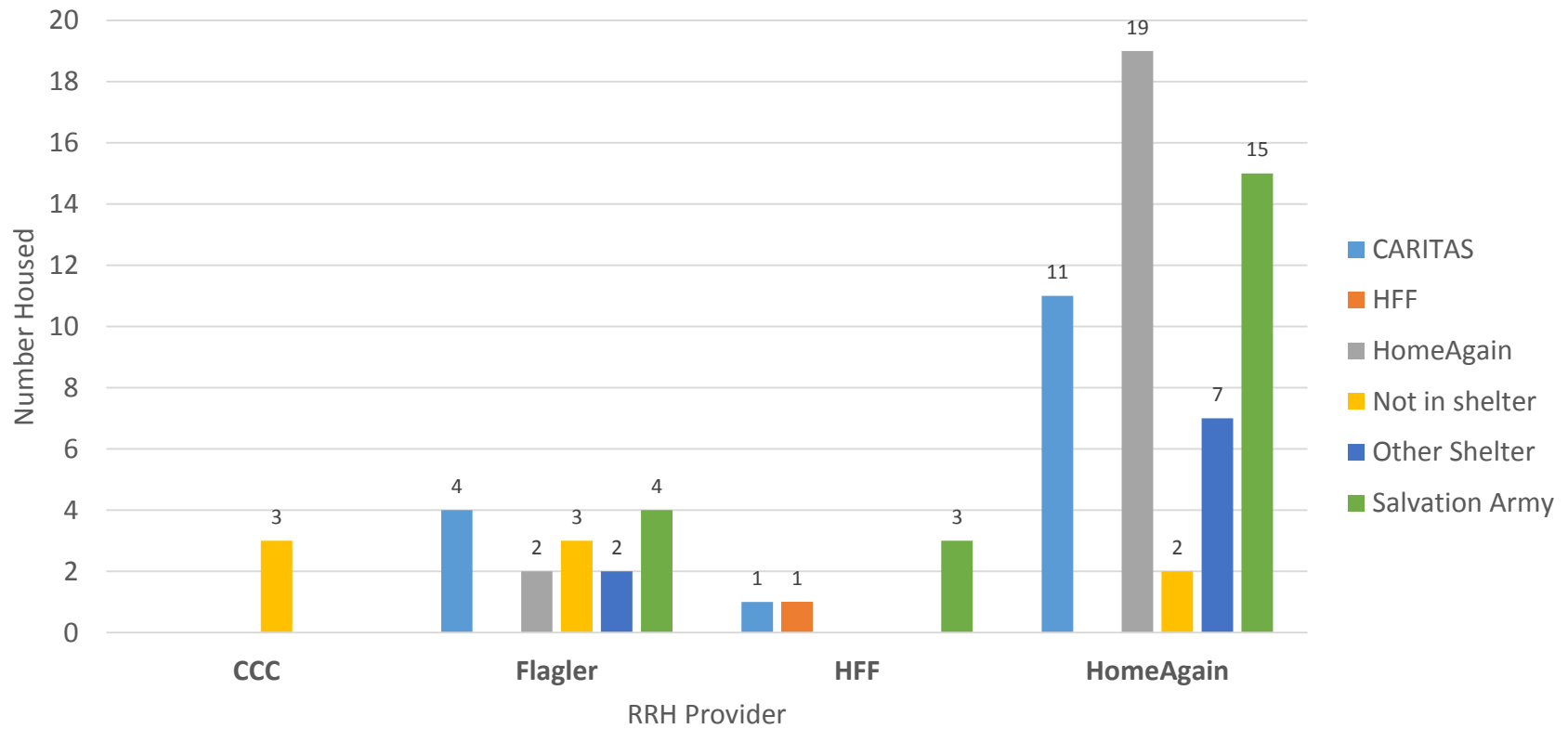
Singles: RRH lease ups



RRH	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Total
Outside team	3	3	8	4	13	5	6	42
In team	4	2	4	5	5	7	5	32
Total	7	5	12	9	18	12	11	74

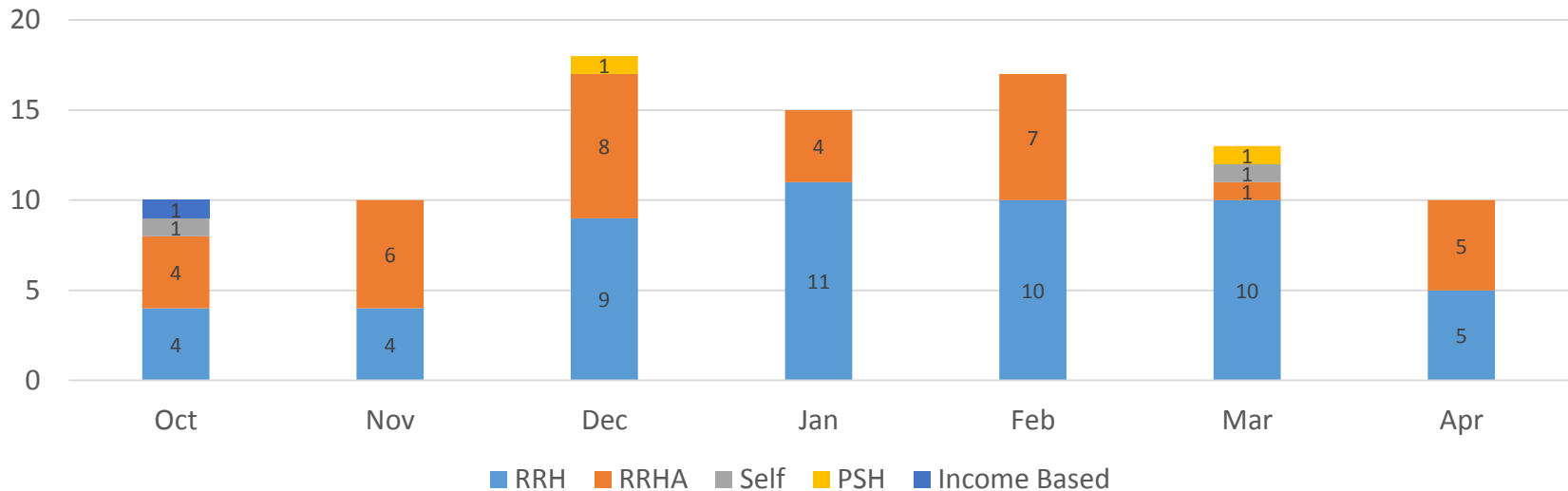
Singles: RRH intakes

Location of Single Adult when Housed through Rapid Rehousing
October 2015 – April 2016



Family Housing Team Dashboard

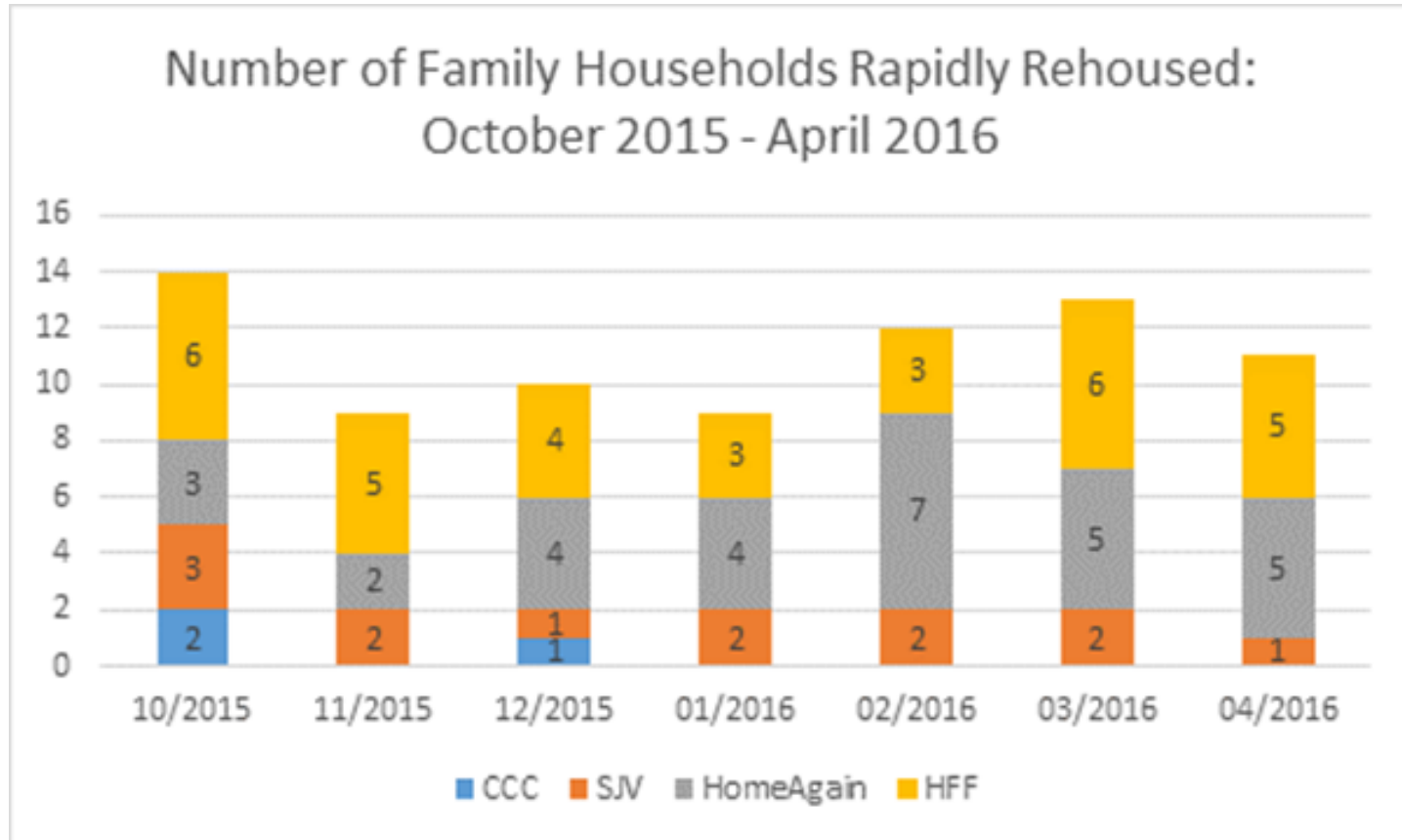
Number Housed through Family Team
October 2015 – April 2016



92 families exited to housing from Oct. – Apr. via the Family Housing Team

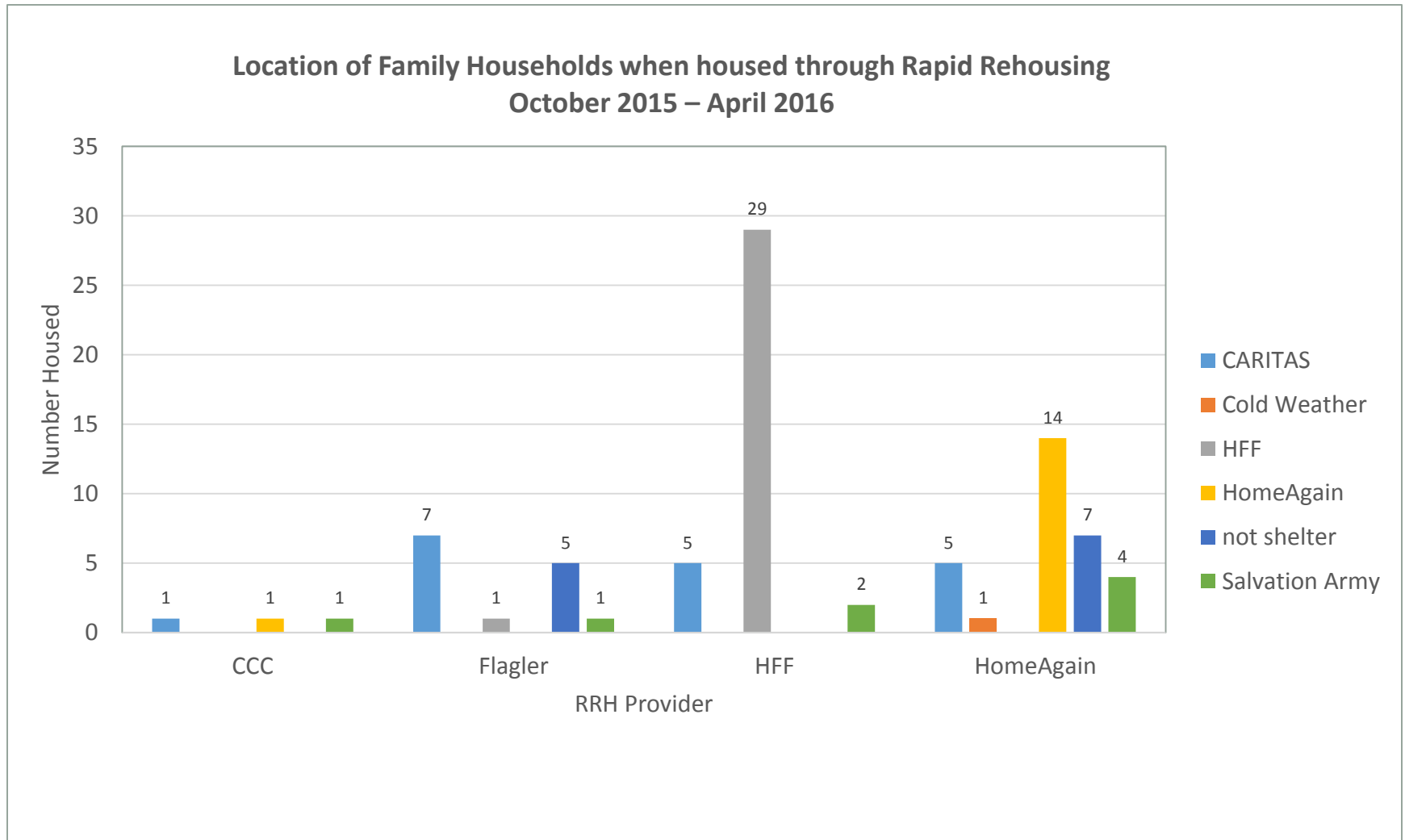
82 families exiting into housing from emergency shelter via HCIS during the same time period. Vast majority were exited to rental with ongoing subsidy.

Families: RRH lease ups



RRH	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Total
Outside team	10	5	1	-2	1	3	6	24
In team	4	4	9	11	10	10	5	53
Total	14	9	10	9	11	13	11	77

Family: RRH Intakes and Lease Ups



Updates and Feedback on Vetlink

Updates:

- Developing Policies and Procedures
- Conducting vetlink wide training

Feedback:

- Vetlink process has improved overtime and improved outcomes for vets
- Members benefit from all of the agencies in attendance
- Members would like to improve commitment of participating agencies and VA engagement

Updates and Feedback on Singles Team

Prioritization:

- PSH: Length of Homelessness, VI-SPDAT, CM input
- RRH: Those with most nights in shelter or unsheltered

Feedback:

- Prioritization process confirmed, but PSH process needs to be further formalized
- Need more accountability for members to attend meetings and provide updates
- Want to integrate spreadsheet into HCIS as much as possible

Updates and Feedback on Family Team

Feedback:

- Not prioritizing RRH. Prioritizing PSH.
- Meets every other week for 90 minutes. Update via email between meetings for RRH spots.
- Recognizes importance of data for community planning, including:
 - Length of time from referral to lease
 - Families contacting CCC HPE and staying in hotel or unsheltered
- Wants to integrate into HCIS